

# LEARN WITH US

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A Guide for Customers and Partners

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# Extreme Networks Training

### LEARN WITH US

Advance your knowledge and skills in networking, no matter where you are in your career.

Extreme Networks provides training courses and related certifications which provide the skills and competency required when working with our products and portfolio.

Whether learning through video on-demand, or instructor-led courses, our mission is to help you achieve your goals and maximize your potential in this exciting industry.

This guide is to walk you through the training available, how to access learning and certifications and engage with the Training Team!



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# **Overview**

EXTREME NETWORKS TRAINING COVERS TWO MAIN AREAS:



### **Extreme Networks Certifications**

Certification Tracks on Extreme Networks Products that take you from Associate to Professional (and eventually Expert) Certification.

Associate level Certification begins with the Welcome Series, introducing you to our products.

Professional level Certification takes a deeper dive into each technology.

This training is for both Partners and Customers.



### **Extreme Academy**

These courses are on the fundamentals of networking and are more vendor neutral (with Extreme Networks examples).

This training is used to help introduce students to the industry and develop talent with the basic skills needed to get a role in networking.

Extreme Academy courses can be used by an individual student, an instructor, or an organization such as a partner, college, or university.

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# Who is Extreme Networks Training for?



Training for Engineers New to Extreme or New to Networking



Training for Implementation and Support Engineers



Training for Network Administrators



Training for Technical Designers/ Sales Engineers



Training for Expert Engineers

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Extreme provides training courses and related certifications which provide the skills and competency required when working with Extreme Networks products and portfolio.

Training progresses through 3 levels of certification: Associate, Professional and Expert.



#### ASSOCIATE

Associate level training is the first step on a learning journey with Extreme Networks training. It is for students who are new to networking/new to Extreme Networks products. Subjects are covered at an introductory level for a solid foundation of learning and ability to build upon. Students will be able to understand and explain key concepts and product sets in networking.

#### EXPLAIN



#### PROFESSIONAL

**Professional** level training is for students who require greater depth of knowledge in how to configure, deploy, manage and troubleshoot networks. This level of learning builds up practical skills for installation and maintenance of networks.



#### EXPERT

**Expert** level training will be for students who want the deepest level of learning in a technology. They will be able to plan, operate and troubleshoot complex, converged network infrastructure. They will have a clear vertical focus on what technical requirements are needed for a specific sector. Experts will be able to integrate multiple technology solutions together.

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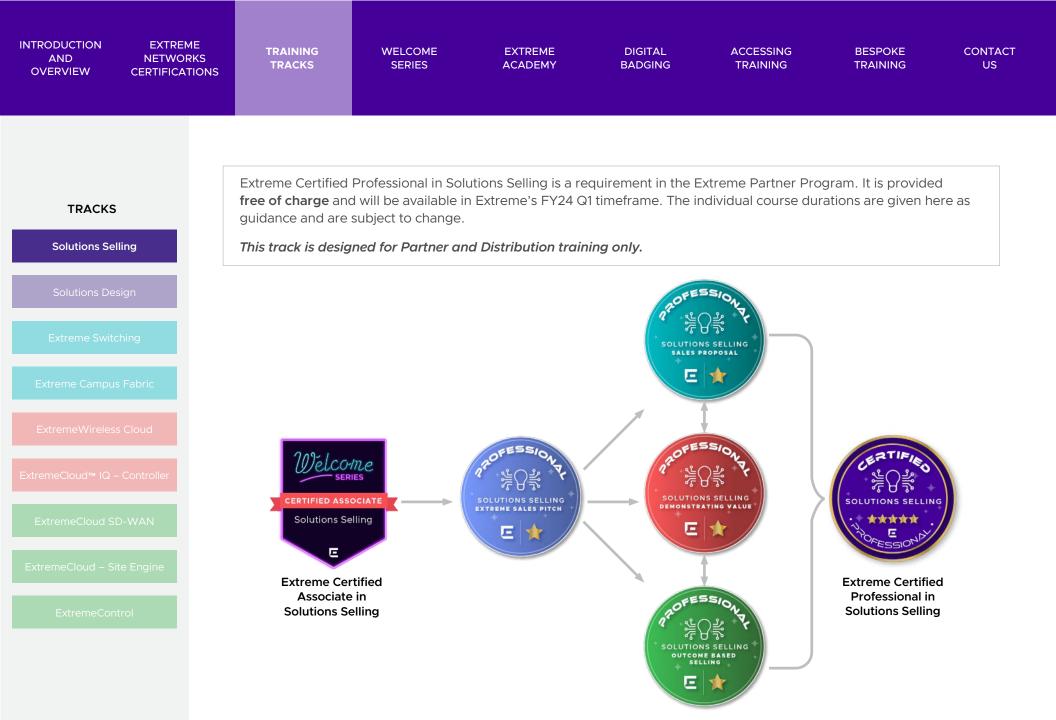
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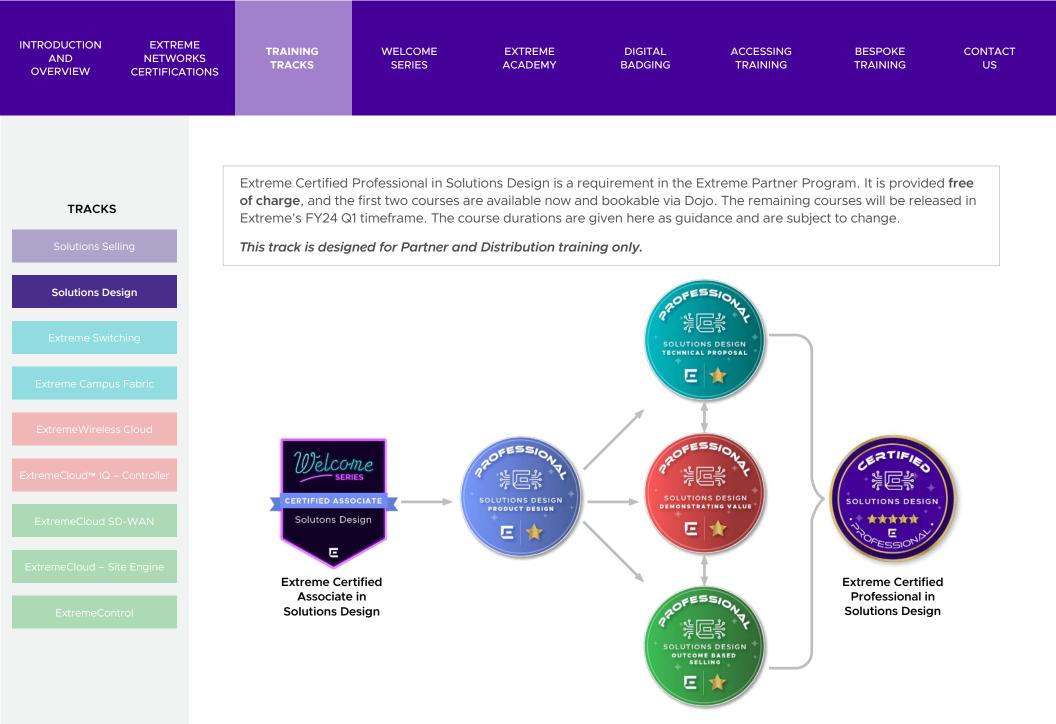
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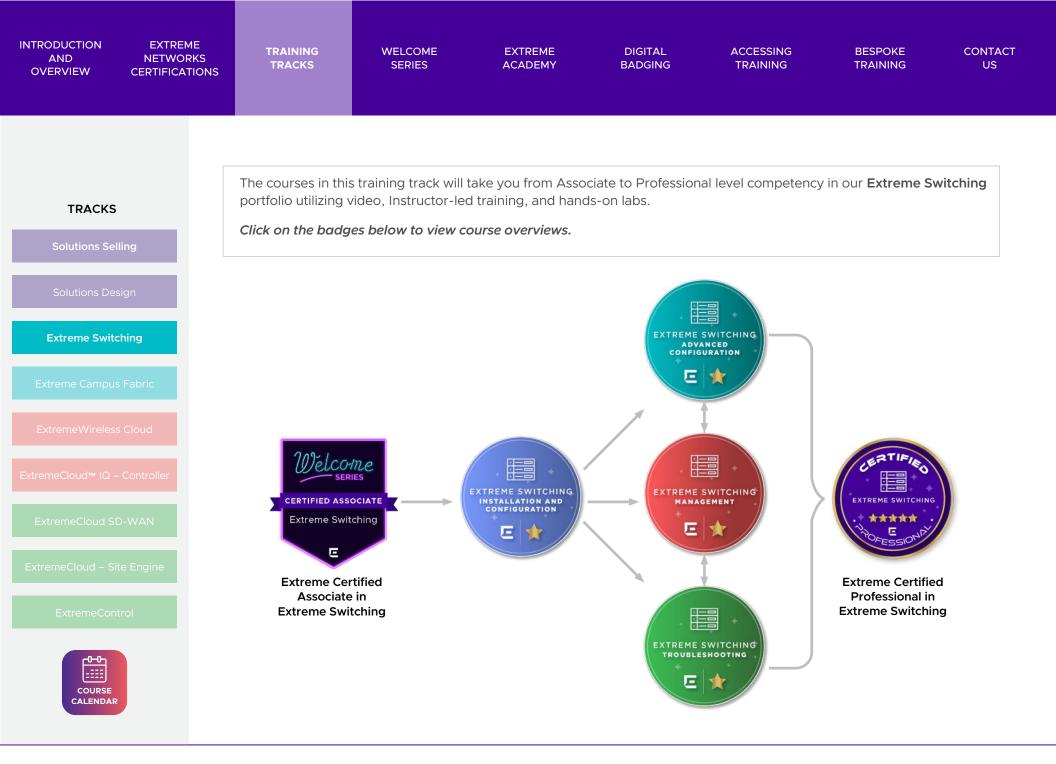
## Extreme Networks Training and Certification Framework

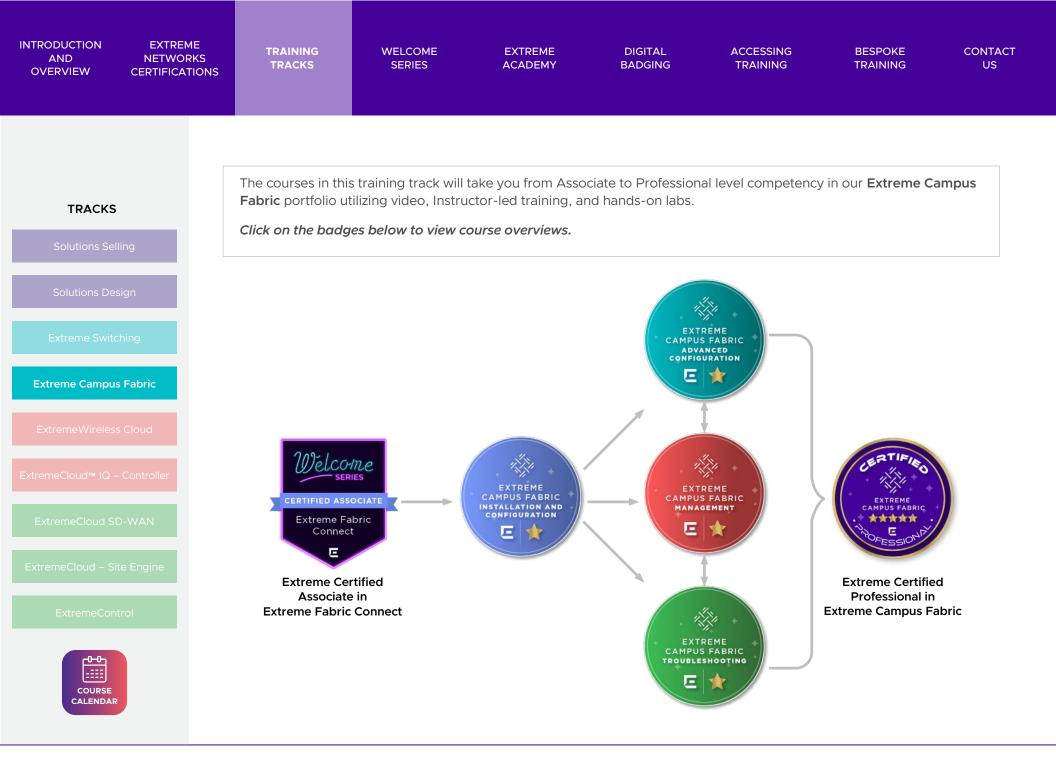
There are multiple tracks covering Solution Selling, Solution Design, and in-depth Technical Training. Each track varies in duration, format and price. Sales and Design tracks are only available for Partners and Distribution. Technical Tracks are available to all. Click on each track below to find out more.

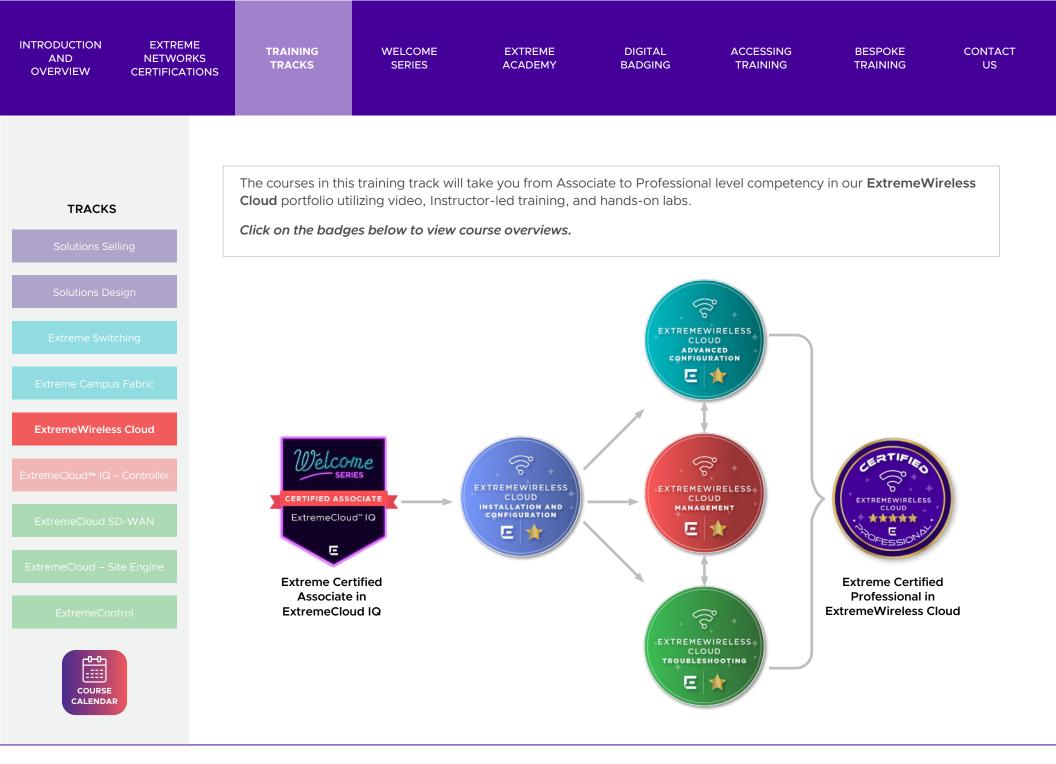


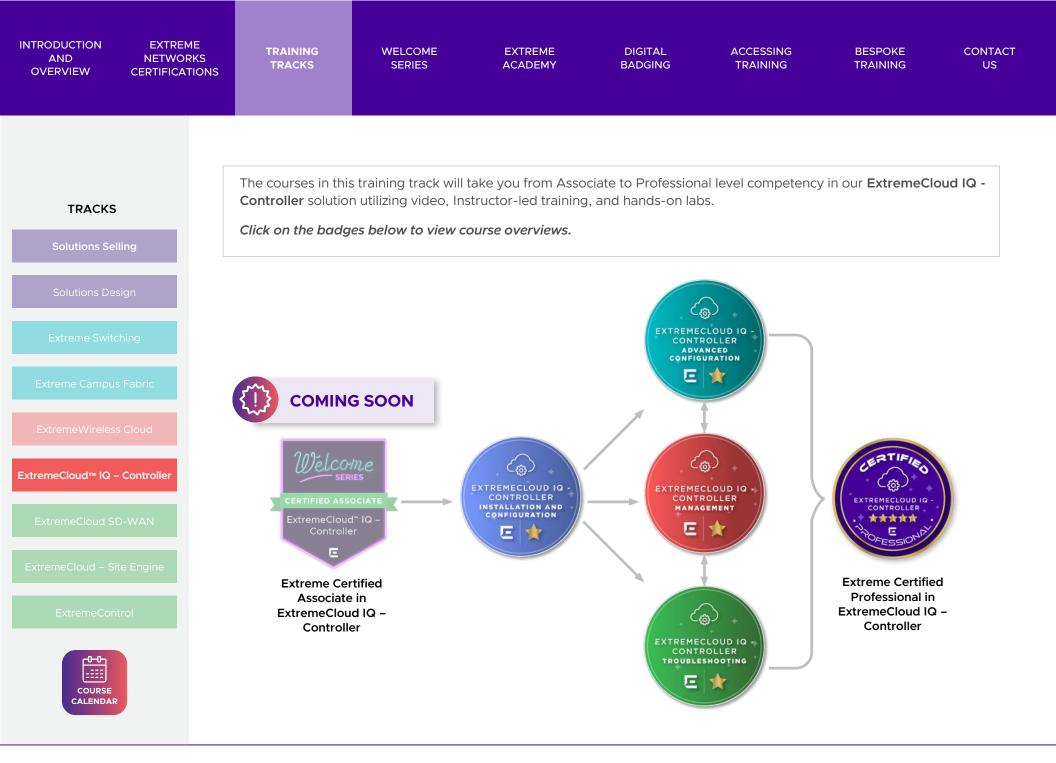


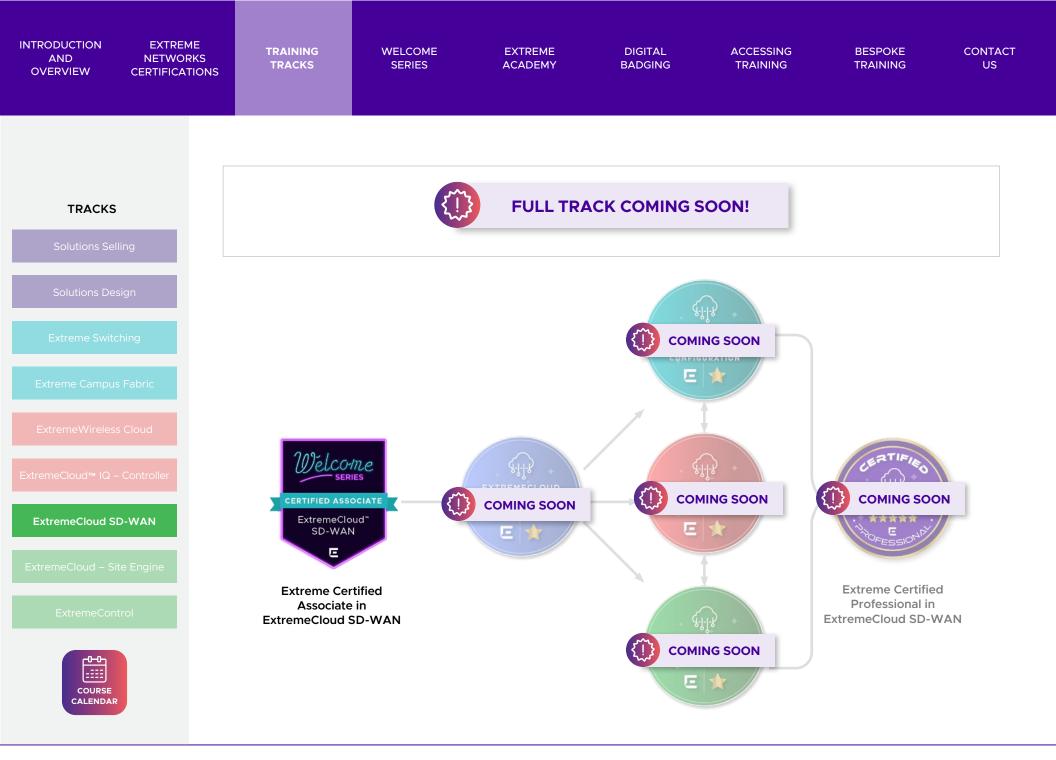


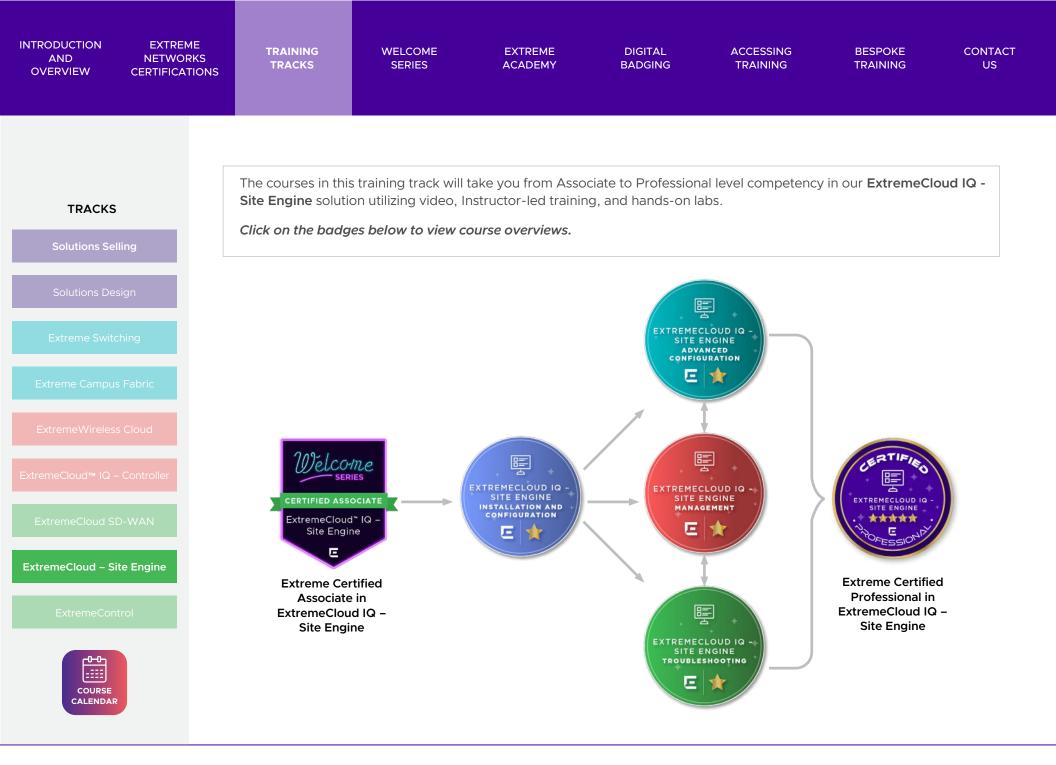


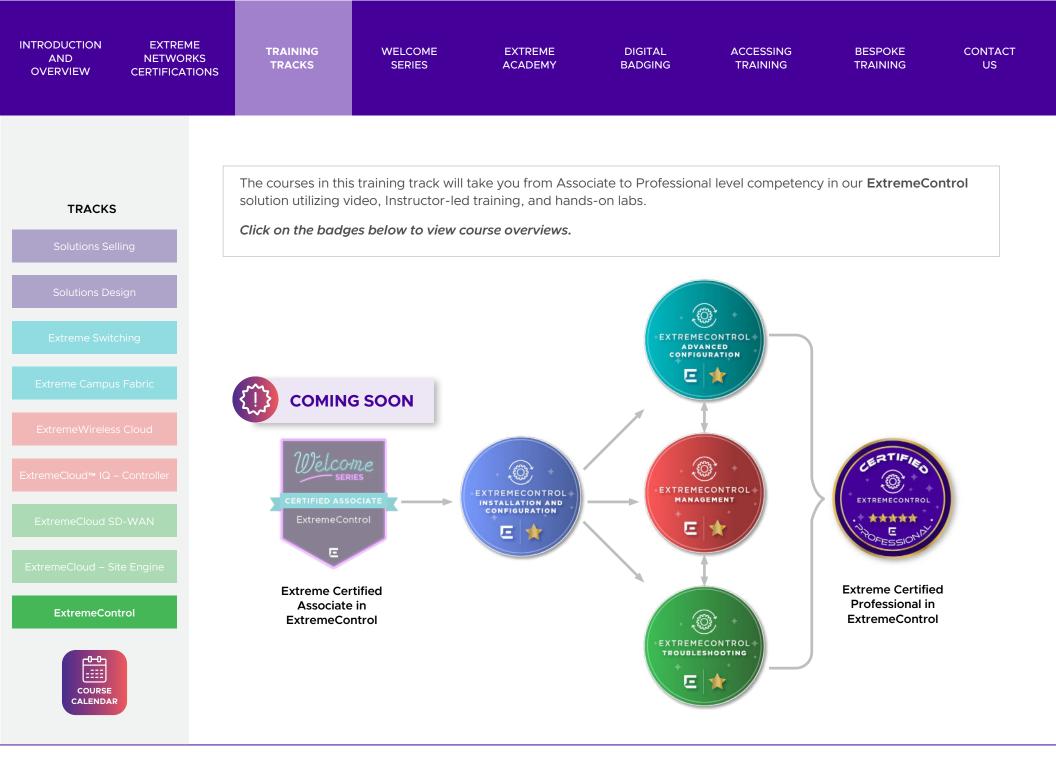


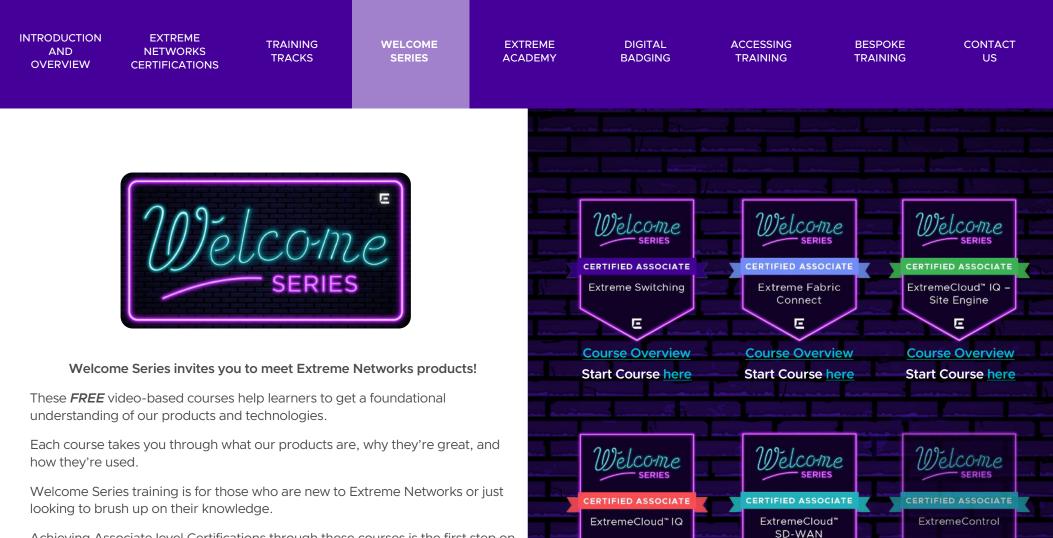












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**Course Overview** 

Start Course here

Achieving Associate level Certifications through these courses is the first step on the certification tracks with Extreme Networks Training.

Training can be accessed for free via our <u>YouTube Channel</u> or <u>video portal</u>. After the final episode, you will be instructed on how you can access the free certification exam. E E Course Overview COMING SOON Start Course here INTRODUCTION EXTREME TRAINING WELCOME EXTREME DIGITAL ACCESSING BESPOKE CONTACT AND **NETWORKS** ACADEMY BADGING US TRACKS SERIES TRAINING TRAINING **OVERVIEW** CERTIFICATIONS



#### As a Student

Self-study using the video courses and become an Extreme Networks Associate (XNA) with an understanding of the basics in networking.

Click here to start learning online now!

There are 3 ways to get involved in the Extreme Academy Program:

Choose from the 4 courses available, more information on the next page.



#### As an Instructor

Become an Extreme Academy Instructor and use the resources to teach anytime, anywhere to help your students learn about networking to enter the IT industry.

#### EA Instructor Overview and FAQ

Contact the <u>Extreme Academy team</u> to apply to become an Extreme Academy Instructor.



#### As an organization

Expand your curriculum and help your students to advance their careers by becoming an Extreme Academy. You will gain access to educational resources that are at the forefront of technology, all for free.

Contact the <u>Extreme Academy team</u> to apply to become an Extreme Academy

### ADVANCE YOUR FUTURE

Extreme Academy has one purpose in mind – to help educate and inspire the next generation of technologists and prepare them for the workplace. The Extreme Academy program is slightly different from our other training courses, they are more vendor neutral and focus on the fundamentals of networking. Through these courses, we provide the opportunity for anyone to gain multiple qualifications, awarding students with Extreme Networks Associate (XNA) certificate(s). The program offers more than education, it is a partnership that will help organizations, instructors and students build industry connections.



### Extreme Academy Courses Available



#### Introduction to Future Networks

This course covers the fundamentals of how networks work with the latest technology and a view into the future.

- <u>Course Overview</u>
- Start online course



#### **Building Secure and Robust Wireless Networks**

In this course you will learn about wireless networks and their importance to required business outcomes.

- <u>Course Overview</u>
- <u>Start online course</u>

#### **Building Scalable and Mission Critical Networks**

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- <u>Course Overview</u>
- <u>Start online course</u>

#### **Careers in IT**



In this course, you will gain perspective on the networking industry and understand what makes a successful career in IT.

- <u>Course Overview</u>
- <u>Start online course</u>







### **Exam Information**

Once students have completed the online courses, they will need to set up a Dojo account.

Creating an account and taking the certification exams are both FREE.

- 1. Register for an account by clicking here
- 2. Then access the exams here

#### Exam information video

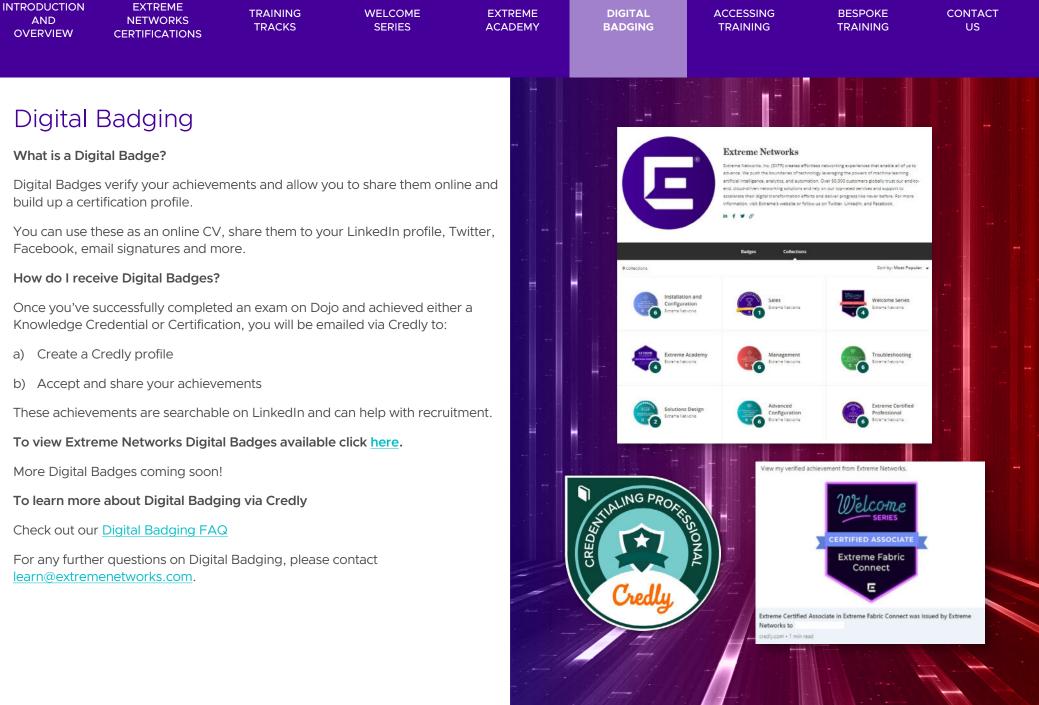
## Barnsley College Launches UK's First Extreme Academy!

Find out more about how this 'Outstanding' College included Extreme Academy courses in their curriculum.

Click here to access Case Study

## For more information

- Visit Extreme Academy Website
- Email the Extreme Academy team: <a href="mailto:extremeacademy@extremenetworks.com">extremeacademy@extremenetworks.com</a>



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## Dojo

Dojo is the place to be to explore training options, book training classes and take all your certification exams.

Click here to create an account and get started today!

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All courses can be accessed from Dojo, and this is where you need to go to book Professional level training. These are chargeable classes, taught by instructors from our ecosystem of Authorized Training Partners (ATPs).

Book training by using the Course Calendar and searching for your desired course.

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## Authorized Training Partners (ATPs)

Your instructor-led training will be delivered by one of our expert Authorized Training Partners. Operating globally, and across all technical certification tracks, you can be sure that you are being taught by a certified Instructor, governed by Extreme's quality standards.

Pricing for Professional level courses is set by your chosen ATP. You can view course costs on the Dojo course calendar or speak with your ATP directly to confirm costs and payment terms.

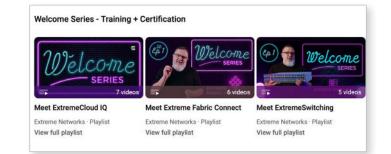
Our ATP's can deliver courses in a variety of time zones and languages. They are also able to provide custom and private classes. To find a suitable ATP for your requirements please use the link below or contact learn@ extremenetworks.com or visit the website.

### Free Video Training Courses

To access all free training visit our YouTube Channel or our Video Portal (ad free).

Here you can choose to watch training courses at your own pace and take your relevant assessments on Dojo when you're ready!

Our free online training covers all Associate level training: Welcome Series and Extreme Academy



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## Bespoke Training

#### What is bespoke training?

Bespoke training is to meet specific customer needs where we don't have a course that addresses the requirement. These courses are tailored to specific requirements and therefore do not deliver a certification.

#### Who is it for?

Bespoke training is usually for customers but can be for a Partner.

#### Who delivers bespoke training?

Bespoke training is delivered by our Authorized Training Partners, located globally. Delivery can either be onsite or virtual.

#### What is the cost of bespoke training?

Bespoke training will incur a cost for development and delivery. Cost varies on the requirements, e.g., location and duration.

#### How to request bespoke training:

- Customers can request bespoke training via the Extreme Account Team. 1.
- 2. Extreme Account team then contact learn@extrementworks.com with their customers' requirements and bespoke training request.
- 3. Account Team will need to then complete a course requirements questionnaire.
- 4. Together we will select the best Authorized Training Partner to meet the customers needs and secure appropriate pricing for the training.
- 5. Calls may be required to agree scope, dates, and details.



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BADGING

ACCESSING TRAINING

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## Stay Connected

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#### 1. Feedback Surveys

After each instructor-led course, we provide you with a feedback survey to share your thoughts.

Feedback is reviewed weekly and is taken into consideration with training and development.

Examples of where your feedback has had an impact...

- $\checkmark$  We have adjusted class durations where students told us they could complete the training in less time - more time back!
- ✓ We've adjusted text and image formats on slides and student guides
- ✓ We have incorporated more introductory level material at the start of our Installation and Configuration courses to support those without experience and brought out the Welcome Series to build up knowledge prior to the course

You told us and we listened!

#### 2. Extreme Training LinkedIn

Follow to receive all the latest updates on courses and training!

#### 3. Email Us

For any Extreme Training questions, please email: learn@extremenetworks.com

For any Extreme Academy questions, please email: Extremeacademy@extremenetworks.com



WWW.EXTREMENETWORKS.COM